

NOTICE OF YOUR RIGHTS IN THE EVENT OF DENIED BOARDING, FLIGHT DELAY OR FLIGHT CANCELLATION – Version 10 – updated 13/09/2011

This notice contains important information about your rights established by **European Regulation (EC) No. 261/2004** and applies to you if:

- you have a confirmed reservation on a flight operated by Ryanair Limited purchased at a fare available directly or indirectly to the general public; and
- (except in the case where your flight has been cancelled) you have presented yourself for check-in before the Check-In Deadline as specified by us in our General Conditions of Carriage or as otherwise advised to you; and
- your flight is departing from an airport in the EU or from an airport in a country outside the EU to an airport in the EU (unless you received benefits or compensation and were given assistance in such other country); and
- **you have not been denied boarding by reason of a matter set out in our General Conditions of Carriage for Passengers and Baggage; and**
-